



YOUR TOTAL FACILITY SERVICE SOLUTION

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Being Green



Total Facility Service



Customer Satisfaction

# Executive Summary

U.S. Metro Group is a privately held company with more than 1500+ employees and annual sales of more than 40 million dollars. We are one of the largest Minority Owned Facility Service companies in the nation. Our Corporate Office is in Los Angeles, CA with regional offices strategically positioned throughout the nation.

As a Certified Minority Owned Business Enterprise with over 40 years of experience in the industry, we pride ourselves on providing clients with the right people and processes to surpass service expectations. U.S. Metro Group is committed to maintaining the highest industry standards to ensure sustainability, cost management and delivery of services.

## Facility Services

- Janitorial
- Engineering
- Maintenance
- Landscaping
- Security
- Parking Services

## Market Segments

- Entertainment
- Public Education
- Banking & Financial Services
- Government & Municipal
- Retail
- Medical/Bio-Med
- Commercial Property
- Industrial & Manufacturing





## **Supplier Diversity and M/WBE Sourcing**

Our contacts within the minority community are numerous and we support MBE, WBE DVBE activities nationwide.



U.S. Metro Group is affiliated with the following organizations and trade associations, and use them to identify MBE/WBE/DVBE's:



- **Minority Business Opportunity Council**
- **Southern California Minority Business Development Council**
- **National Minority Supplier Development Council**
- **US Pan Asian American Chamber of Commerce**



# Charles' Story

Mr. Charles Kim, founder and Chairman of US Metro Group, an immigrant from South Korea, arrived in the United States to pursue the American Dream.

In 1979, Mr. Kim took a position as a janitor and diligently pursued learning the details of his trade. In this same year he made the risky decision to step out on his own and start his own business, today known as US Metro Group, Inc.

US Metro Group is a nationwide "Total Facility Service" provider specializing in Janitorial, Security, Maintenance, Landscaping, Engineering and all services related to facilities management.

Mr. Kim's humble beginning inspires him to help those with the same struggles he once faced. He says he will never forget how his small minority business overcame the difficulties of competing against major corporations, which would sometimes monopolize the facilities contract market. With the mindset of giving back to others and the desire to help minority vendors, US Metro Group has employed individuals and small companies needing work.

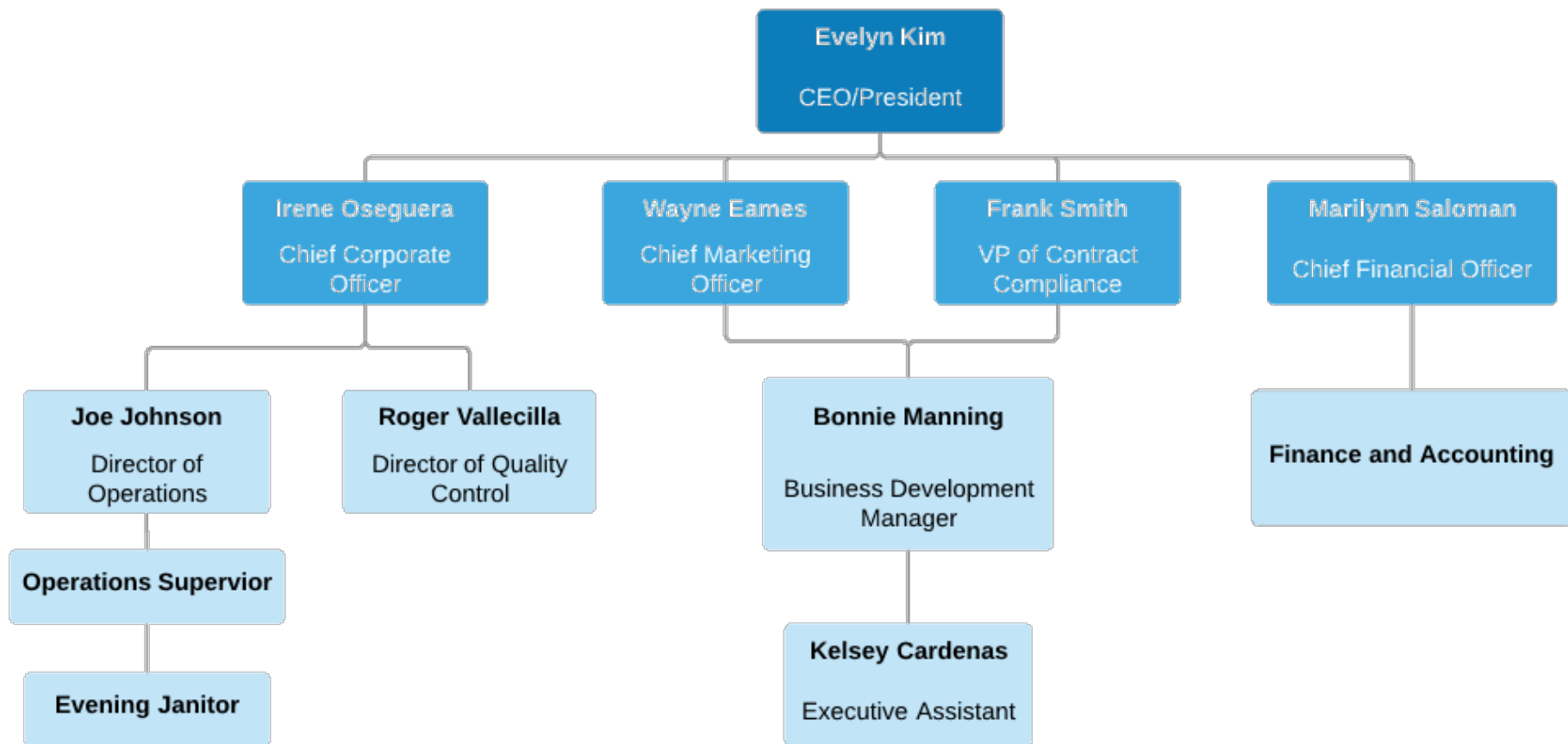
US Metro Group utilizes a mentor/protégé relationship strategy with our vendors by providing opportunities in specified roles. US Metro Group, Inc. helps to develop these companies' resources through training, certifications, and national purchasing power; thus allowing them to grow market-share within their own local regional area.

A theme that we honor at US Metro Group is that, "To be successful, one must practice Kaizen", which roughly translates to mean "continuous improvement."





# Executive Management Team



# Clients Served



*Every day should be better than the last.  
Every activity should be done and reflected  
upon in order to improve not only your life  
and surroundings, but those around you.  
Make every day count.*

- Charles Kim, Founder  
U.S. Metro Group, Inc.

